

## **mobile disco bristol south west and wales Terms and Conditions**

All deposits are non refundable.

Any changes or cancellations must be notified in writing at least 28 days prior to date of event or full fee may be payable.

All bookings are taken on the understanding that the venue is in possession of the necessary entertainment and liquor licences.

We are not responsible if the venue is found to be in breach of the terms of their licence.

**The balance of the booking fee must be paid in cash prior to the start of the event.**

The client is responsible for any damage to our equipment caused by any person at your event.

You may be charged for the full cost of repair or replacement should the damage be due to the neglect of your guests.

You will be advised of any damage as soon as it is caused.

We do not tolerate violent, aggressive or abusive behaviour from anyone under any circumstances.

We also reserve the right to terminate our services at any time that we feel our personal safety

is under threat.

RockBox Roadshow is not responsible for ejecting any unwanted persons from any venue.

RockBox Roadshow will accept requests when presented in a polite manner.

You will be advised of any issues that we may have in respect of any of your guests.

We require approximately 1.5 hours to set up and the same to pack down.

This time can be reduced if access is good and we are familiar with the venue.

It is the hirer / Booker's responsibility to make the necessary arrangements,

or request that we make the arrangements on your behalf (the venue will need to agree).

We operate at all times with public liability insurance cover. This cover provides protection for both the staff working for us and your guests.

Our cover is only applicable to accidents or occurrences directly as a result of actions or involving equipment or personnel that form part of the RockBox Roadshow.

At no time will our insurance cover any accidents caused by negligence of the venue your guests or any other service or party provided at your event.

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Last Updated Friday, 03 October 2014 01:56

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We reserve the right to substitute alternative entertainment should circumstances dictate that are beyond our control.

We will not be responsible for any damage or loss to private or public property caused by invited guests or members of the public.

For companies that we allow invoiced terms we understand and will exercise our statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to the agreed credit terms.